

iPad Café Session 6



Welcome to Age UK Isle of Wight

- What to expect from today
 - Internet Safety and Scams
 - Free time to re-cap topics
 - Course feedback



Being safe online ...

- The internet is a fantastic resource, however there are people who will try to commit crime online, known as a scam/phishing.



- Your walking down the road and a stranger tries to sell you something. Or tells you that you won a competition you never entered. All you need to do is give them your personal details ...
- **What does this look like online?**



Being safe online ...

Daily Winner Contest

You Are Today's Lucky Ohio Visitor!

Contest Results

Thursday, April 14, 2011

You have **1 potential prize unclaimed.** (With Valid Participation)



Congratulations!

You've just qualified to win an instant prize!

Every Thursday afternoon, we randomly select a visitor from **Ohio** to participate in our Daily Giveaway Contest.

Apple iPhone 4 ® & iPad Combo ®

Act fast! Please respond within . If not, we may award your spot to the next eligible visitor.

Here's how to claim your prize in 3 simple steps:

Step 1: [Click Here](#) to register on our site. It takes only 3 minutes and is a required step to receive your prize. It is vital that we get your contact details for prize distribution.

**DO NOT CLICK
LINK.**



Being safe online ...



- You're told by a stranger in the street your house has been broken into and if you pay them they will sort it out.
- What does this look like online?



Being safe online ...



WARNING!

**SYSTEM MAY HAVE DETECTED
VIRUSES ON YOUR COMPUTER**

System May Have Found (2) Malicious Viruses: ***Rootkit.Sirefef.Spy*** and ***Trojan.FakeAV-Download***. Your Personal & Financial Information **MAY NOT BE SAFE**.

For Help Removing Viruses, Call Tech Support Online Right Away:

1(855) 970-1892
(TOLL-FREE, High Priority Call Line)

Your IP Address: ' _____

| Generated on **02-18-2014** | Priority: Urgent



Being safe online ...

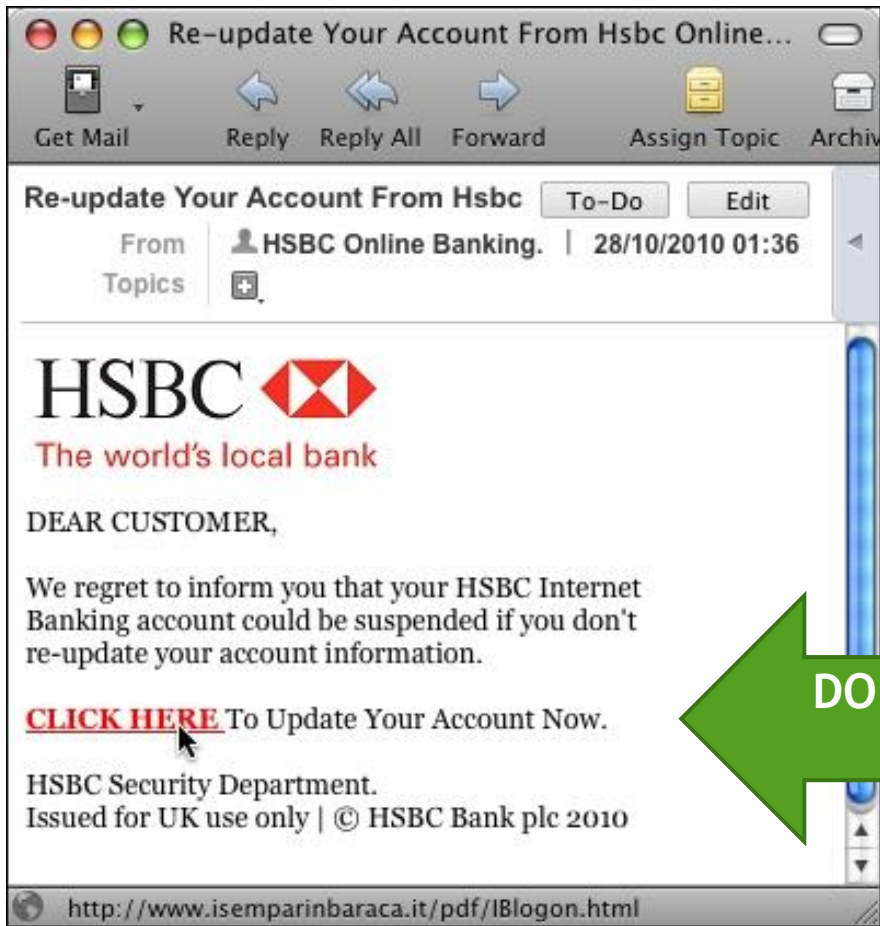
1 1 2 2



- A stranger asks you for your bank details and PIN number. Would you give them that information?
- **What does this look like online?**



Being safe online ...



**DO NOT CLICK
LINK.**

- A bank will NEVER ask you for your PIN or any details via email
- If in doubt call your bank directly or visit the branch in person.



Telephone scam ...



- A person calls to say they are from 'Microsoft' or a 'computer company' and tells you there is a problem on your computer. They ask for money to fix this over the phone. They will tell you to go onto your computer and they talk you through steps to show you the problem.
- **Don't do what they ask.**
- **Hang up the phone.**



Telephone scam ...

- Strange looking emails - 'you have won' / 'you have a virus' / 'click this link'

Junk E-Mail - daniel.taylor@ageukiw.org.uk - Microsoft Outlook

Quick Steps: To Manager, Done, Create New

Move, Rules, OneNote, Unread/Read, Categorize, Follow Up

Find: Find a Contact, Address Book, Filter E-mail

reminder

[REDACTED]@hotmail.co.uk>

Links and other functionality have been disabled in this message. To restore functionality, move this message to the Inbox.
Follow up. Start by 16 March 2015. Due by 16 March 2015.
This message was converted to plain text.

Sent: Sat 14/03/2015 09:01
To: Daniel Taylor

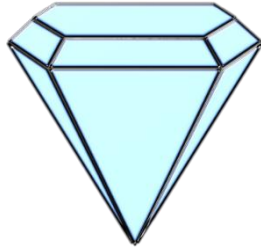
Unable to display full message. Please Click here <<http://fdylfzsvf.msgnow.rinto.ml/j/?KsHs=cz&Aw=cm9zYWxpbnmQuZ3JvdmVzQGhvdG1haWwY28udWs=&id=ZGFuaWVsLnRheWxvckBhZ2V1a2l3Lm9yZy51aw=&LSvt>> to view this message

error code: 9166141 time: 09:00:23

DO NOT CLICK LINK.

Top tips ...

Use two email addresses



janesmith1@outlook.com

janesmith2@outlook.com



Use strong passwords

L3tter5 - Numb3r5 - \$ymb0!5

For example - Panda iow = P4nd4!0W

Be suspicious

If in doubt ... ask!

Time for a break!



Course feedback ...

Please open the Survey Monkey app.



Or type in Safari:

<https://www.surveymonkey.com/r/digital-iw>

Password required

iPadC4f3

(case sensitive / no spaces)

Course feedback ...



Age UK IW - Digital Inclusion Project - Big Lotto

Welcome to the Digital Inclusion survey.

Thank you for participating in our short survey.

Your feedback is important and please answer the questions honestly as this will help to improve the Digital Inclusion Project.

Next

Powered by



See how easy it is to [create a survey](#).

Course feedback ...



Age UK IW - Digital Inclusion Project - Big Lotto

About you

Surveys are anonymous however please complete the following details:

*** 1. What is your age?**

- 50 - 55
- 56 - 60
- 61 - 65
- 66 - 70
- 71 - 75
- 76 - 80
- 80 - 85
- 86 + older

*** 2. What is your gender?**

- Female
- Male

*** 3. What is your ethnicity?**

- White British

Time for a break!

